



# Redhill Vehicle Body Repairs LTD

## What should I do in the event of an accident?

### **Stay calm, keep safe**

If you've had an accident, it's important not to panic. Turn off your car engine. Turn on your hazard lights and get out of your car safely – you may want to exit from the passenger side to avoid traffic.

### **Call for help**

If you or anyone has been hurt in the accident, call the emergency services immediately on **999** and give your location and casualty details. The safety of everybody involved is always the first priority.

### **Don't put yourself in danger**

Stand a safe distance away from your car and the road. Don't smoke or use mobile phones if there's a risk of petrol vapour in the air. Don't move any vehicle until the police have arrived, unless there's a chance of further injury if it stays where it is.

### **Don't admit liability**

Whether you've had a minor prang or suffered something more serious, don't admit liability even if you think the accident was your fault. You should not discuss details of a settlement with the other driver(s) without speaking to your insurer.

### **Take down the details**

Once everyone involved is safe or being safely looked after, now's the time to note what happened. You'll need to write down:

- **The date, time and exact location of the accident**
- **The name, address and phone numbers of the other driver(s)**
- **The make, model and registration number(s) of the other vehicles**
- **The name, address and phone number of any witness, including passengers**



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- **Details of any injuries and of attending police officers**
  - **The insurance details of the other driver(s) if possible**
- It's a good idea to take photos of the accident scene, showing positions of the vehicles involved, any skid marks, and any damage. If you don't have a camera or camera phone then if possible make a sketch of the scene.**

## **Your legal responsibilities**

Following a minor accident, it's possible to simply exchange names, addresses and registration numbers with the other driver if there were no injuries, no offences committed and no damage to public property (like road signs). In a straightforward situation like this, you don't need to involve the police. But if in doubt, give them a shout.

## **And Finally.....**

Give us a call! from a minor prang to major damage, insurance, private or non-fault we can advise you on all aspects of your vehicles repairs and estimates to all vehicles are free of charge.

**Tel. 01737769777**

**Email. [car.repairs@redhillvehicles.com](mailto:car.repairs@redhillvehicles.com)**